

Customs Brokers Licensing Examination 2026

(Please refer to Regulation 6 of Customs Brokers Licensing Regulations, 2018, as amended)

GUIDELINES FOR THE CANDIDATES

A. Admit Card and Mock Test:

A dummy Question paper for awareness of candidates will be made available on the NACIN websites (<https://www.nacin.gov.in/>) under the tab **<Examination>** **<Customs Broker>** **<Practice Test>**. Candidates may address any queries related to the examination to the contact details specified under the **ASSISTANCE** section within the same tab. Additionally, a link to download the admit card will be provided in the same section. Admit cards shall also be sent via email to eligible applicants 12 days in advance before the examination date.

B. Guidelines for appearing in the Examination:

1. Candidates are advised to report at the Examination Centre one and a half hours before the scheduled examination time. The gate will be closed thirty minutes before the commencement of the examination, after which no candidate shall be allowed to enter the examination venue.
2. Entry into the examination hall will be allowed on production of a printout of the Admit Card and a valid identity document in original {Aadhar, PAN Card or Passport}.
3. ITEMS, such as watches, books, pens, pencils, paper, chits, magazines, and electronic gadgets (including mobile phones, Bluetooth devices, headphones, pen/buttonhole cameras, scanners, calculators, storage devices, etc.) are **PROHIBITED AND STRICTLY NOT ALLOWED** in the examination hall.
4. Each candidate shall be provided with complete examination infrastructure including hardware (a desktop computer) loaded with examination software.
5. Before the commencement of the test, candidates will be required to enter their **Roll Number (as displayed on the Admit Card) and password (PAN number)** to start the test.
6. At the designated time, the question paper shall be made available on the candidates' computer screens.
7. The test will be conducted in a computer-based mode within a secure environment such that while the test is taken, access to all possible web resources i.e. browsing, chatting, etc. will be blocked on the candidates' computers, as well as any other computer peripherals such as printers. Functions like "Copy-Paste" will also be disabled on the question paper page.

8. For answering a question, a candidate has to click on the correct / most appropriate option from the given answer choices.
9. **Pens/pencils for rough work will be provided in the examination hall.** Rough work needs to be done on the back side of the Admit card. No separate rough sheet will be provided to the candidates.
10. Electronic watch (timer) will be available on the computer screen allotted to the candidates.
11. It is reiterated that Candidates should not bring Bags and prohibited/valuable items as mentioned above to the examination venue as arrangements for safe custody of such items cannot be assured.
12. Candidates must not indulge in use of unfair means or practices. An illustrative list of unfair means or practices by a person is as below:
 - a) Obtaining support for his candidature by any means;
 - b) Impersonating;
 - c) Submitting fabricated documents;
 - d) Resorting to any unfair means or practices in connection with the examination or in connection with the result of the examination;
 - e) Found in possession of any paper, book, note, or any other material, the use of which is not permitted in the examination center;
 - f) Communicating with others or exchanging calculators, chits, papers, etc. (on which something is written);
 - g) Misbehaving in the examination center in any manner;
 - h) Tampering with the hardware and/or software deployed; and
 - i) Attempting to commit or, as the case may be, to abet in the commission of all or any of the acts specified in the foregoing clauses.

Resorting to unfair means or practices shall be considered a serious offense. If any candidate is or has been found to be indulging use of unfair means or practices, his candidature will be cancelled and he will be disqualified for the examination.

13. Candidates shall maintain silence in the examination venue. Any conversation or gesticulating or disturbance or attempt to change seats/admit cards in the Examination Hall shall be deemed as the use of unfair means.
14. Candidates are not allowed to leave the examination centre until completion of the test and handing over the Admit card to the Invigilator.
15. Candidates are not allowed under any circumstances to go out of the examination hall in the first thirty minutes even on completion/submission of the paper.
16. The question paper shall be in English and Hindi. In case of any discrepancy, the English version will prevail.
17. Smoking and eating are strictly prohibited in the examination hall.

18. Attention is invited to the Guidelines dated 29.08.2018 issued by the Ministry of Social Justice and Empowerment, Department of Empowerment of Persons with Disabilities (Divyangjan) and circulated by CBIC vide letter dated 10.10.2018 pertaining to the persons with benchmark disabilities. It is hereby advised that eligible candidates meeting these criteria of benchmark disability should appropriately intimate about their eligibility so that necessary arrangements can be made by the exam conducting authority and its partner agencies.

C. Guidelines for post-examination representation and its disposal:

1. Display of Candidate Response Report (CRR) / Question Paper (QP): The Candidate Response Report (CRR), containing question-wise answer keys and the options selected by candidates, shall be displayed on the NACIN Examination Portal three (03) days after the conduct of the examination. Candidates who have appeared in the CBLR Examination, 2026 and wish to challenge any answer(s) may do so only through the official NACIN portal (<https://www.nacin.gov.in/>) under the tab: <Examination> → <Customs Broker> → <Practice Test>. Objections shall be submitted exclusively through the prescribed online mechanism and within the stipulated time frame.

2. Submission of Objections and Fee: Candidates may submit objections, if any, against the answer keys through the online objection portal. A non-refundable fee of **₹250/- per question challenged shall be payable**. Objections must be submitted within the notified objection window, which shall be strictly non-extendable. Submissions received after the closure of the objection window shall not be entertained under any circumstances.

2.1 Before submitting objections, candidates shall ensure that they have obtained a **Demand Draft for ₹250/- multiplied by the number of questions challenged, drawn in favour of “PAO, CBEC”, payable at Bangalore**. After submission of objections through the portal, the **original Demand Draft(s)** shall be sent to:

“The Deputy/Assistant Director (Examination)
National Academy of Customs, Indirect Taxes and Narcotics (NACIN)
Palasamudram, Gorantla (M), Sri Sathya Sai (D),
Andhra Pradesh – 515251. Email: cbl-nacinpsm@gov.in”

The Demand Draft must reach NACIN **within five (05) days from the date of closure of the objection window**.

2.2 The onus shall lie entirely on the candidate to establish that the key answer is not merely debatable but constitutes a clear and demonstrable error. Each objection must be supported by authentic and verifiable documentary evidence, such as standard reference books, statutory provisions, or officially recognized sources. Vague, unsupported, or unsubstantiated objections shall be summarily rejected.

- 3. Finalisation of Answer Keys:** NACIN shall examine the objections received and publish the final answer keys within ten (10) days from the date of closure of the objection window. The decision of NACIN on the final answer keys shall be final and binding, and no further correspondence and representation shall be entertained in this regard.

D. Guidelines for post-result representation and its disposal:

1. Any candidate, not satisfied with his result may send a representation to the Assistant / Deputy Director (Examination), National Academy of Customs, Indirect Taxes and Narcotics (NACIN) Palasamudram, Gorantla (M), Sri Sathya Sai (D), Andhra Pradesh - 515251, clearly specifying the reasons of representation, which should reach NACIN within seven days of declaration of results. Candidates shall note that no challenge or objection to the approved final answer keys shall be entertained at this stage.
2. If the representation requires re-evaluation, it shall be entertained only in cases where a candidate has failed the examination. In such a case, the representation shall be sent along with a re-evaluation fee in the form of a Demand draft of ₹ 200/- in favour of “**PAO, CBEC**”, payable at **Bangalore**.
3. NACIN shall inform result of representation to the candidate, preferably within 15 days of receipt of the representation.

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